

# Power Tool and Supply Co., INC.

- Job Title: Service Technician
- Location: 3699 LeHarps Rd Youngstown OH. 44515
- Job Type: Full-Time/Part-Time
- Job Summary:

We are seeking a skilled and dedicated Power Equipment Technician to join our team in the industrial and construction industry. The ideal candidate will have hands-on experience diagnosing, repairing, and maintaining power equipment, as well as a commitment to providing excellent customer service.

- Key Responsibilities:

## 1. Diagnosis and Repair:

- Diagnose mechanical issues in power equipment, including those used in concrete saws, generators, chainsaws, and other construction and industrial equipment.
- Perform tests and inspections to identify problems and determine necessary repairs.
- Provide detailed assessments of engine performance and functionality.

## 2. Parts Replacement:

- Identify and source replacement parts for equipment.
- Remove defective parts and install new or refurbished parts, ensuring proper fitting and functionality.
- Maintain an inventory of commonly required parts and supplies to facilitate efficient repairs.

## 3. Maintenance and Service:

- Conduct routine maintenance on small engines, including oil changes, filter replacements, and tune-ups.
- Clean and maintain tools and equipment and ensure a safe working environment.
- Keep accurate records of maintenance work performed and parts used.

#### 4. Customer Service:

- Communicate effectively with customers to understand their needs and expectations.
- Provide clear explanations of diagnostics, service recommendations, and repair status.
- Handle customer inquiries and concerns professionally, ensuring a positive service experience.

#### 5. Collaboration and Safety:

- Work collaboratively with other technicians and support staff to meet company productivity goals.
- Follow safety protocols and guidelines to maintain a safe working environment.

- Qualifications:

- High school diploma or equivalent; certification in small engine repair is a plus, students welcome.
- Proven experience as a small engine mechanic or in a related role.
- Strong knowledge of small engine systems, diagnostics, and repairs.
- Proficient in using hand and power tools related to engine repair.
- Excellent problem-solving skills and attention to detail.
- Strong communication skills and a customer-oriented attitude.
- Ability to work independently and as part of a team.
- Willingness to work in various outdoor and industrial environments.

- Physical Requirements:

- Ability to lift and carry heavy equipment and tools.
- Ability to stand, bend, and perform strenuous physical tasks for extended periods.

- Salary and Benefits:

- Competitive salary based on experience.
- Health benefits, retirement plans, and paid time off.
- Opportunities for further training and certification.

- How to Apply:

Interested candidates should submit their resume and a cover letter to:

[gasrepair@powertoolandsupply.com](mailto:gasrepair@powertoolandsupply.com)

Or

[lisa@powertoolandsupply.com](mailto:lisa@powertoolandsupply.com)

We look forward to hearing from you!