

Wipro is seeking individuals who combine excellent problem-solving skills with the ability to function effectively both as part of a team or on an individual basis to bring their talent to our team.

Wipro is a leading global IT solutions and services company with over 240,000 dedicated employees serving clients across multiple continents and 66 countries.

We offer a strong compensation package that includes competitive pay and day one benefits. Wipro also offers many opportunities for career advancement within our engaging and exciting culture.

On site 3701 Boardman Canfield Rd., Bldg. B, Canfield Ohio 44406

Work authorization: US Citizen or Green Card only

No relocation

As an Inbound Customer Care Representative, you will be answering inbound calls. You will deliver a unique customer service experience utilizing your effective questioning and listening skills to determine the customer's needs and concerns, and ensuring a high level of customer satisfaction. This will involve providing excellent customer service support and answering calls to properly handle account requests.

We are looking for individuals who combine excellent customer service and problem-solving skills with the ability to function effectively both as part of a team or on an individual basis. You should also have time-management and organizational skills necessary to effectively manage multiple expectations in a fast-paced environment. It is also vital that you display exceptional verbal and written communication, interpersonal and active-listening skills.